

Research Help Now Michigan Virtual Reference Collaborative

“Bringing our Collaboration Together”

**Friday, September 29, 2006
9:30 am to 12:30 pm**

**Health & Human Services (HHS) Rooms 022-023
at
Lansing Community College**

Agenda

- 9:15am Registration – Refreshments provided by Lansing Community College
- 9:30am Welcome Back! Sandy McCarthy
Elenka Raschkow, Library Director, LCC
Announcements – Grant, July 17th, Use Statistics
- 9:40am Quality Assurance – Debby Harris, Lansing Community College
- 10:30am – Break
- 10:40am - Tools to Enhance Communication Among Librarians
- A. Software Features: Transfer Call– Mary Kickham-Samy
 - B. IM and Skype for Librarians -- Leslie Behm, Sandy McCarthy and Ann Walaskay
- 12:15pm - Q and A
Schedule
Newsletter and InfoSheet

Parking: LCC Library will provide parking passes for the college's parking #5.