

Michigan Virtual Reference Service

Annual Meeting

November 13, 2009

Agenda

9:00 a.m. Registration - Continental breakfast

9:30 a.m. Welcome - Sandy McCarthy

9:45 a.m. Awards - Mary Kickham-Samy

Best Transcript Award

Best Policy Page Award

10:00 a.m. Comparing Apples to Oranges? Community College and University Cooperation in Virtual Reference, ALA Poster Session, Sara Memmott

10:20 a.m. Break

10:30 a.m. Small Group Discussion - Mary Kickham-Samy / Sandy McCarthy

11:00 a.m. Question Point and 24/7 Cooperative Update with Paula Rumbaugh via WebCT

Noon Lunch

12:45 p.m. Proposed Michigan Virtual Reference Service Collaborative Mission statement -- Committee Proposal, Jim Ratliff

Discussions from the Policy/Procedure Manual and QP procedure

24/7 Librarians - balancing 24/7 and MI queue

Qwidget

2:00 p.m. Adjourn Feedback form