

Michigan Virtual Reference Service Annual Meeting December 3, 2010

FEEDBACK FORM

FORMAT

1. The format (i.e., discussion, small group activities, presentation, etc.) of this Annual Meeting was appropriate for the content.

Strongly Agree Agree Neutral Disagree Strongly Disagree

9 Strongly Agree 7 Agree Neutral 1 Disagree

2. The time allowed to cover all the agenda items of the Annual Meeting was adequate.

Strongly Agree Agree Neutral Disagree Strongly Disagree

4 Strongly Agree 7 Agree Neutral 6 Disagree

comments: “we did run out of time, unfortunately, for some discussion.”

KNOWLEDGE/UNDERSTANDING OF TOPIC

3. My knowledge of the subject matter has increased as a result of attending this workshop.

Strongly Agree Agree Neutral Disagree Strongly Disagree

12 Strongly Agree 5 Agree Neutral

4. The most significant thing I learned from this workshop was:

New ways of marketing and services

Having new ideas – not working

Texting

Ways to put RHN in databases

Email function of QP; ideas about where to put RHN links on websites

QP Email

Need to talk to other RHN Librarians; More – They know how to update service info

Text a Librarian info: placement of links presentation

Networking time with some of the other librarians

Texting

There is much more I need to learn about Virtual Reference Service

Every topic we covered today

Best Practices for Link Placement. I now have some good ideas and specific tasks.

How other librarians are using text reference services

Information about/ how to start a cell phone texting service/ libguides

OVERALL

5. I would like following covered in our Annual Meetings:

Please Explain:

To see a bit more of the contest winning transcripts. Hopefully they are online

More chat reference

I like the combo of line demo and group discussions

Topics were good

Logo/Branding

Discussion include groups on same topics (rather than presentation)

Round-robin discussion

Policy pages

Agenda was appropriate. Maybe we need another hour or so!

Best Practices/Marketing/Staffing -- These are ongoing issues

6. I found/did not find this workshop to be worthwhile because:

Some of the slide statistics did not seem conclusive or were hard to read.

I made the time to focus and discuss VR

Finding out what others are doing

Get to hear different points of views

It was worthwhile! But I would have like more variety in meeting format – discussing transcripts, small group discussion. Perhaps cover fewer topics but allow more time for them.

Good to put names to faces

Found meeting is worthwhile, but there should be more time for discussion on issues such as Qwidget roll up, branding and staffing. Meeting monthly should help resolve this problem. It's also nice to meet colleagues face-to-face.

It was very interesting, informative & useful

The workshop was worthwhile

Appreciate chance to see people and network

Great to see colleagues and discuss mutual VR concerns

7. Location of the Annual Meeting. Where do you want to meet next year? Do you always want to meet at the same College/University?

Location worked great – wouldn't mind seeing other locations

WCC is great

Variety is nice, but also always enjoy WCC, so whatever can be worked out is fine

Great location as long as they are willing to host

Location and set up was great!

Love !! Washtenaw

Very thankful to WCC – would be willing to go elsewhere as well if it's too time consuming for Sandy

Washtenaw Community College is a nice location. I wouldn't mind meeting here each year.

It's been great here today!! Way to go WCC

This is a great location

It would be better to meet at the same college

Thanks lot to WCC wonderful food. WCC is a good location. Also if other colleges want to host the annual meeting.

This location seems to work well and the hospitality is great!

I like meeting at Washtenaw Community College

Other Comments/Suggestions:

We need advice on how to work out a new brand/logo – maybe colleagues at our institutions could help. I will ask.

Dark blue PPT made it hard to read.

Get Room 150 again

Meeting should have been a little longer

Thanks for your leadership, Sandy