

TRANSCRIPT 2

< email was provided >

At:

Status: Answered

Wait Time: 14

Resolution: Answered

Language: English

Referred to/Covered by

Referred to:

Status: Answered

Received:

Assigned: Unassigned

Type: Chat Sessions

Session Time: 590

Assigned: Assigned

Send to Quality Control

Institution: Other

IP Address:

Referer:

Browser/OS: Mozilla/4.0 (compatible; MSIE 8.0; Windows NT 5.1; Trident/4.0; GTB6.5; .NET CLR 1.1.4322; .NET CLR 2.0.50727; .NET CLR 3.0.4506.2152; .NET CLR 3.5.30729; InfoPath.2)

Cobrowse: Yes

Category: MICHIGAN_ACADEMIC

Question History

Patron:	Chat Transcript: vampire authors
Librarian:	Note: Patron's screen name
Librarian:)	Librarian 'xxxxx' has joined the session.
Librarian: 5)	Or, Hi, I'm a member of a group of libraries that works together to answer questions when your librarians are not available.
Patron:	can you help me please
Librarian:)	Yes, what do you need?
Patron:	vampire authors more than 100 please
Librarian: 5)	? I'm not sure I understand what you are asking for. Can you elaborate?
Patron:	I like to read books about vampires ;aurie k hampton
Librarian:)	Do you want to find fiction books with vampire characters, or?
Patron:)	yes
Librarian:	OK - I can help you with that.
Patron:	more than 100 authors please
Librarian:	We'll want to use the Library Catalog at vvv and I'll show you a trick.
Patron:	cool do it than
Librarian: 5)	This where you can get to the catalog:

Librarian: GMT-5)	Link to catalog
Librarian: (GMT-5)	Looks like you hve to click ok to get started.
Librarian: (GMT-5)	I had to click Ok a couole times. Let me know when you are there.
Librarian: (GMT-5)	If you search Vampires Fiction, you will get some books and movies.
Librarian: -5)	They don't have 100 though. Your public library is likely to have more fiction books on vampires.
Librarian: (GMT-5)	You can use the same Vampires Fiction search in the public library's catalog.
Librarian: (GMT-5)	Thank you for using Research Help Now! Please visit us again if you have any other questions.
Librarian: 5)	Librarian ended chat session.
Librarian: GMT-5)	Note: Set Resolution: Answered