

TRANSCRIPT 1

Question	
Patron: < email was provided>	Received: 18:47:21
At:	Assigned: Unassigned
Status: Closed	Type: Chat Sessions
Wait Time: 21	Session Time: 841
Resolution: Lost Call	
Language: English	

Referred to/Covered by	
Referred to:	Assigned:
Status: Closed	

campus: Online
IP Address:
Referer:
Browser/OS: Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9.2.12) Gecko/20101026 Firefox/3.6.12
Cobrowse: No
Category:

Question History

Patron: (GMT-5)	Chat Transcript: where on the Virtual Library would I go to find info on a Private Investigator?
Librarian: (GMT-5)	Note: Patron's screen name: xxxxx
(GMT-5)	Librarian 'aaaaa' has joined the session.
(GMT-5)	Hi, I'm aaaa, a librarian at xxx. I'm a member of a group of chat reference librarians and I'll be looking at your question.
	Let me take a look at your virtual library.
	There are several things you can try. At this page (http://aaaa.cedu.aspx) you might select E-Books (just below the picture of the guy), or you can look for journal articles by selecting Databases in the yellow box.
)	I'm going to try looking at E-books first.
Patron:	Patron is no longer connected.
)	Librarian ended chat session.
(GMT-5)	Note: Set Resolution: Lost Call