

Transcript #1 Librarian from U. of California, Berkeley; patron OCC

Question: Could you help to research animal testing?

Librarian 1: Hi-- I'm a librarian at the University of California. I'm staffing this service while your librarians are off-duty.

Patron: ok thanks

Librarian 1: can you tell me a little about what you need... some specifics

Librarian 1: like animal testing methods, or testing of specific products or?

Patron: well i am doing a research paper on animal testing, and we have to use academic journals and i am against animal testing

Patron: i would like to find information of the harmful effects

Patron: how they do the testing, and if there is alternate ways to do it

Librarian 1: ok, let me look for a bit

Librarian 1: Students Go to http://www.oaklandcc.edu/library/databases_offcampus.asp Login to the databases with an OCC ID and password, the same ones used to register for classes and check grades.

Patron: yeah i only found one article using those databases

Librarian 1: what words were you using?

Librarian 1: that can be a problem sometimes.

Patron: yes when i picked this topic i thought there would be lots of information on it

Librarian 1: there is, ... I'm going to check the databases ... can you hold on for a bit?

Patron: yes

Librarian 1: hi <patron's name>

Librarian 1: I just used the Expanded Academic ASAP database, and I found quite a few articles.

Librarian 1: I used the search term animal test* AND ethic*

Librarian 1: i'll make you a very short video so you can see how I did it

Patron: ok

Patron: thanks

Librarian 1: <http://screencast.com/t/11GIQy7ZV1MC>

Librarian 1: open that in a different window

Librarian 1: you should click the link to 'peer reviewed journals' for the best quality articles

Librarian 1: let me know if the video works

Patron: ok i wasnt using the advanced search

Patron: search*

Patron: that makes it easier

Librarian 1: you can use basic search if you put AND between the words

Patron: the video did help

Librarian 1: great... so do you think you can continue on your own?

Librarian 1: or is there something else I can do for you?

Patron: yeah i have to find 6 sources and do an annotated works cited page

Librarian 1: yo could change the word ethic* and try something else, like benefit* or method*

Librarian 1: you should be able to find plenty of articles now

Patron: ok what does the * at the end mean?

Librarian 1: good question

Librarian 1: it tells the computer to search alternate endings

Librarian 1: like test* = test or tests or testing

Librarian 1: ethic* = ethic or ethics or ethical

Patron: ok this is for an online class so i didnt get any explanations or tips to help with the research process but you helped me a lot

Librarian 1: I'm glad

Librarian 1: you can always come back for more help

Librarian 1: you showed a lot of initiative to seek help

Patron: ok thanks i am going to try do the paper now

Librarian 1: Thanks for using the Ask a Librarian chat reference service! Please contact us again if you have additional questions. If you entered your email address, you will receive a complete transcript of our session in your email. When you're ready, please click on the End Call button to end this session.

Librarian 1: goodluck and have a good weekend

Librarian 1: Librarian ended chat session.