

# Michigan Virtual Reference Service Collaborative

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## Research Help Now

9<sup>th</sup> Annual Meeting

April 26, 2013

### Agenda

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|-------------------|--|
| 8:30am - 9:00am   | Registration/Breakfast (30 min)  |
| 9:00am - 9:10am   | Welcome (10 min)<br>Sandy McCarthy   |
| 9:10am - 9:20am   | Best Transcript (10 min)<br>Mary Beeker, Northwestern Michigan College                   |
| 9:20am - 10:15am  | OCLC – Quality Tips (55 min)<br>Wren Spangler, OCLC QuestionPoint                        |
| 10:15am - 10:30am | Break (15 min)   |
| 10:30am - 11:15am | Instruction in Chat (45 min)<br>Sara Memmott & Lisa Klopfer, Eastern Michigan University |
| 11:15am - 12:05pm | Institution Tips (55 min) – presentation from all members                                |
| 12:05pm-12:15pm   | Closing questions (10 min)<br>Jane Lewandoski, St. Clair County Community College        |
| 12:15pm - 12:30pm | VR Renewal, Q&A (15 min)   |
| 12:30pm - 1:30pm  | Lunch and Networking (60 min) Feedback Form  |