

# Michigan Virtual Reference Service Collaborative Annual Meeting April 26, 2013

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## **FEEDBACK FORM**

*Please circle the appropriate rating for each of the following aspects of this Annual Meeting.*

### **FORMAT**

*The format (i.e., discussion, presentation, etc.) of this Annual Meeting was appropriate for the content.*

Strongly Agree(5) Agree(4) Neutral(3) Disagree(2) Strongly Disagree(1)

73% Strongly Agree 27% Agree

### **PRESENTERS**

#### **Wren Spangler:**

*My knowledge of the subject matter has increased as a result of attending this session.*

Strongly Agree(5) Agree(4) Neutral(3) Disagree(2) Strongly Disagree(1)

37% Strongly Agree 48% Agree 1% Neutral

*Presenter was well prepared/organized*

Strongly Agree(5) Agree(4) Neutral(3) Disagree(2) Strongly Disagree(1)

67% Strongly Agree 33% Agree

#### **Sara Memmott and Lisa Klopfer:**

*My knowledge of the subject matter has increased as a result of attending this session.*

Strongly Agree(5) Agree(4) Neutral(3) Disagree(2) Strongly Disagree(1)

70% Strongly Agree 30% Agree

*Instructors were well prepared/organized*

Strongly Agree(5) Agree(4) Neutral(3) Disagree(2) Strongly Disagree(1)

78% Strongly Agree 22% Agree

### **Institutional Tips:**

*My knowledge of the subject matter has increased as a result of attending this session.*

Strongly Agree(5) Agree(4) Neutral(3) Disagree(2) Strongly Disagree(1)

57% Strongly Agree 39% Agree 1% Agree

### **Additional comments:**

Awesome learning opportunities again! Thanks Sandy.

Would have been better if people had been more strongly encouraged to stick to 1 or 2 items.

Very helpful

### **Jane Lewandoski:**

*My knowledge of the subject matter has increased as a result of attending this session.*

Strongly Agree(5) Agree(4) Neutral(3) Disagree(2) Strongly Disagree(1)

63% Strongly Agree 24% Agree 13% Agree

*Presenter was well prepared/organized*

Strongly Agree(5) Agree(4) Neutral(3) Disagree(2) Strongly Disagree(1)

74% Strongly Agree 26% Agree

### **OVERALL**

*VR Renewal and Question & Answer Session:*

I don't think we really get to this.

Provoked in-depth analysis

Needed more time. Possibly Muskegon question should have been kept to just managers.

*I would like following covered in our Annual Meetings:*

- Some admin review/updates
- Picking up chats – how long to wait if someone from inst is “on”
- Perhaps discuss having near by libraries pair up to receive training if needed, whether new training is needed or just a refresher.
- More features of the QuestionPoint platform
- Loved the training piece – looking at transcripts

*I found/did not find this Annual Meeting to be worthwhile because:*

I found institutional tips !

Really enjoyed interaction/discussion

It was much more informative than I anticipated. I was initially confused by a couple of topics. Perhaps it's because 1. I'm not an admin and 2. Maybe I need additional training.

The activity around instruction in chat was really excellent – and it's nice to meet people f2f you usually don't see online.

Discussions w/other librarians – both about RHN and other topics. We can get pretty insular when we don't interact.

Update knowledge in a warm, friendly environment

This is my 1<sup>st</sup> meeting so networking was great.

Loved the hands on.

Great opportunity to network!

Always good to catch-up with everyone

### **Other Comments/Suggestions:**

I like the idea of having a 10 year anniversary specialized meeting with keynote speaker, etc. Perhaps we could even make it a full day and have different groups submit proposals and present. I liked sharing the institutional tips- this was very helpful!

Great facility & good. Thanks!

Thanks Sandy

Thanks WCC for hosting – facility and food were terrific

Spread out food service somehow – 2 lines break it up ?

Please don't do the RHN quiz again.

Great to meet the other librarians

Thank you Sandy! Great Meeting!

