

**Question Detail 10199187**

<b>Patron:</b>	<b>Received:</b> 19:52:48 2015/01/28 (GMT -0500)
<b>At:</b> (Mich_A)	<b>Assigned:</b> Unassigned
<b>Status:</b> Answered	<b>Type:</b> Chat Sessions
<b>Wait Time:</b> 5	<b>Session Time:</b> 1134
<b>Resolution:</b> Answered	<b>Survey:</b> <a href="#">View (1: 2015-01-28 20:12:30.733)</a>
<b>Language:</b> English	

**Referred to/Covered by**

<b>Referred to:</b> (Mich_A)	<b>Assigned:</b>
<b>Status:</b> Answered	

[Send to Quality Control](#)**Referer:** http:...**Browser/OS:** Mozilla/5.0 (Windows NT 6.3; WOW64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/40.0.2214.93 Safari/537.36**Cobrowse:** No**Question History**

<b>Patron:</b> 19:52:48 2015/01/28 (GMT -0500)	Qwidget: How do you search the database for a specific topic?
<b>Librarian:</b> 19:52:48 2015/01/28 (GMT -0500)	<b>Note:</b> Patron's screen name: Library Patron
19:52:54 2015/01/28 (GMT -0500)	Librarian 'XXXX' has joined the session.
19:53:08 2015/01/28 (GMT -0500)	Hello, my name is XXXX and I'm a librarian at XYXY. I'm assisting the librarians at your school and I'm reading your question now.
19:53:20 2015/01/28 (GMT -0500)	Hi: Do you have a topic in mind?
<b>Patron:</b> 19:54:24 2015/01/28 (GMT -0500)	Yes. I need to find articles or books based on library hours.
<b>Patron:</b> 19:54:45 2015/01/28 (GMT -0500)	It's for a argumentative paper
19:55:11 2015/01/28 (GMT -0500)	I'm not sure I understand. What do you mean by "library hours"? What is your argument?
<b>Patron:</b> 19:56:11 2015/01/28 (GMT -0500)	That libraries should be open 24 hours some days for those who have night classes instead only being open 9 to 5
19:56:58 2015/01/28 (GMT -0500)	OK. Some libraries are open 24/7, such as the undergrad library at Wayne State.

<b>19:57:16 2015/01/28 (GMT -0500)</b>	This is a pretty narrow topic but we might be able to find something
<b>19:57:22 2015/01/28 (GMT -0500)</b>	Do you need a certain number of sources?
<b>19:57:34 2015/01/28 (GMT -0500)</b>	And please tell me where you've looked so far
<b>Patron:</b> 19:58:13 2015/01/28 (GMT -0500)	It's mainly a YXYX problem. I'm just looking to find something to help support my opinion
<b>Patron:</b> 19:58:16 2015/01/28 (GMT -0500)	8
<b>19:58:42 2015/01/28 (GMT -0500)</b>	I see. You need 8 sources? That could be touch
<b>19:58:45 2015/01/28 (GMT -0500)</b>	tough
<b>19:59:22 2015/01/28 (GMT -0500)</b>	Please tell me where you have looked so far
<b>Patron:</b> 20:00:24 2015/01/28 (GMT -0500)	I clicked on databases and then selected education then proceed to type in library hours.
<b>20:00:59 2015/01/28 (GMT -0500)</b>	You're on the right track. I was going to suggest the ERIC database, which is a database of education journals. No luck?
<b>Patron:</b> 20:01:23 2015/01/28 (GMT -0500)	What is ERIC database?
<b>20:01:44 2015/01/28 (GMT -0500)</b>	Hold on please while I check to see if you have access
<b>20:01:47 2015/01/28 (GMT -0500)</b>	I'll return soon
<b>20:04:24 2015/01/28 (GMT -0500)</b>	OK, you do have access to ERIC. It stands for Educational Resources Information Clearinghouse and it's one of the Education databases available thru your library
<b>Patron:</b> 20:04:25 2015/01/28 (GMT -0500)	I found the ERIC database
<b>20:04:28 2015/01/28 (GMT -0500)</b>	I suggest searching there
<b>20:04:33 2015/01/28 (GMT -0500)</b>	good for you
<b>20:05:04 2015/01/28 (GMT -0500)</b>	I'm also trying to find out if you have access to some of the journals in my field, such as American Libraries and Library Journal.
<b>20:05:23 2015/01/28 (GMT -0500)</b>	Do you want to try searching ERIC while I check on the library journals?

<b>Patron:</b> 20:05:52 2015/01/28 (GMT -0500)	yes I will. A few articles popped up.
<b>Patron:</b> 20:05:54 2015/01/28 (GMT -0500)	Thank you
<b>20:06:01 2015/01/28 (GMT -0500)</b>	Sure, I'll be back
<b>20:09:34 2015/01/28 (GMT -0500)</b>	OK, I found out that American Libraries and Library Journal are both included in the Academic Onefile database, so you could try searching there too if you don't get enough info from your ERIC search
<b>20:09:55 2015/01/28 (GMT -0500)</b>	Does that answer your question?
<b>Patron:</b> 20:10:21 2015/01/28 (GMT -0500)	yes!
<b>Patron:</b> 20:10:27 2015/01/28 (GMT -0500)	Thank you so much!
<b>20:10:31 2015/01/28 (GMT -0500)</b>	Fantastic!
<b>Carol Benson At OAKLAND COMM COL (Mich_A): 20:10:48 2015/01/28 (GMT -0500)</b>	Is there anything else before I logoff?
<b>Patron:</b> 20:11:01 2015/01/28 (GMT -0500)	No Thank You
<b>Patron:</b> 20:11:09 2015/01/28 (GMT -0500)	Have a good night
<b>20:11:13 2015/01/28 (GMT -0500)</b>	Thanks for using Research Help Now. goodnight
<b>20:11:42 2015/01/28 (GMT -0500)</b>	Librarian ended chat session.