

Question Detail 10226717

Patron: Received: 16:48:04 2015/02/06 (GMT -0500)
At: (Mich_A) Assigned:
Status: Answered Type: Chat Sessions
Wait Time: 27 Session Time: 1063
Resolution: Followup By Patron's Library
Language: English

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Previously Involved Institutions (See Question History)

(Mich_A)

Referer: http://....
Browser/OS: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:35.0) Gecko/20100101 Firefox/35.0
Cobrowse: No

Question History

Patron: Qwidget: My specialty is not research nor am I a fan and I am currently trying
16:48:04 2015/02/06 to find info on.... Substance abuse is primarily a personal weakness rather
(GMT -0500) than a disease. I am arguing against this statement. I am currently on cinahl
and I do not remember how to narrow my search down. Please help

Librarian: Note: Patron's screen name: Library Patron
16:48:04 2015/02/06
(GMT -0500)

Librarian: Librarian 'XXXX' has joined the session.
16:48:32 2015/02/06
(GMT -0500)

Librarian: Hello! I'm XXXX, a librarian at XYXY. Although I'm not from your institution, I
16:48:42 2015/02/06 can assist you when your librarians are not available.
(GMT -0500)

Patron: hello
16:48:42 2015/02/06
(GMT -0500)

Patron: thanks bunches
16:48:57 2015/02/06
(GMT -0500)

Librarian: Thank you for holding! I'll be right with you!
16:49:36 2015/02/06
(GMT -0500)

Librarian: Thanks for your patience!
16:50:12 2015/02/06
(GMT -0500)

Librarian: Ok, you are in CINAHL and you have done a search! Great!
16:50:24 2015/02/06
(GMT -0500)

Librarian: What terms did you use?
16:50:28 2015/02/06
(GMT -0500)

Patron: the first line I put substance abuse
16:51:44 2015/02/06
(GMT -0500)

Patron: second line weakness and third line disease
16:52:01 2015/02/06
(GMT -0500)

Patron: with it saying and not or
16:52:42 2015/02/06
(GMT -0500)

Patron: i honestly dont know how to use this very well and I need 5 articles :(
16:53:05 2015/02/06
(GMT -0500)

Librarian: Let's try "substance abuse" in quotation marks. That keeps those words together.
16:53:27 2015/02/06
(GMT -0500)

Librarian: AND let's get rid of "weakness" but keep disease.
16:53:52 2015/02/06
(GMT -0500)

Librarian: So "substance abuse" AND disease and try that first...
16:54:17 2015/02/06
(GMT -0500)

Patron: should disease be in quotes?
16:54:41 2015/02/06
(GMT -0500)

Librarian: Disease is just one word so it does not have to be.
16:55:52 2015/02/06
(GMT -0500)

Librarian: Good question!
16:55:56 2015/02/06
(GMT -0500)

Patron: ok lol
16:56:09 2015/02/06
(GMT -0500)

Patron: thanks
16:56:11 2015/02/06
(GMT -0500)

Patron: I have 91 results
16:56:22 2015/02/06
(GMT -0500)

Librarian: 91 results is good!
16:56:58 2015/02/06
(GMT -0500)

Librarian: It's not too many, actually a good amount...
16:57:10 2015/02/06
(GMT -0500)

Librarian: Now the next thing to do is see if any of those articles fit what you'd like to talk about.. that substance abuse is a medical issue, not a personal failing.
16:57:41 2015/02/06
(GMT -0500)

Patron: Agreed...
16:58:33 2015/02/06
(GMT -0500)

Librarian: Some of them are going to be vague...
16:58:35 2015/02/06
(GMT -0500)

Patron: ok
16:58:42 2015/02/06
(GMT -0500)

Patron: I will start with those thanks
16:58:52 2015/02/06
(GMT -0500)

Librarian: Maybe that people with substance abuse issues are also having medical issues so those wont' quite fit.
16:58:54 2015/02/06
(GMT -0500)

Patron: i forgot the quotes
16:59:00 2015/02/06
(GMT -0500)

Patron: right...I am arguing its a disease not a weakness
16:59:28 2015/02/06
(GMT -0500)

Librarian: So, what you will need to do is look at each title of the article, and read the small blurb underneath it. You will also sometimes see highlighted words... these are called subjects. They are a way for people to tell you what the article is about. kind of like tagging a photo.
17:01:38 2015/02/06
(GMT -0500)

Librarian: What you will now need to do is look through your list and see which items are tagged in a way that lets you know it's about substance abuse and about substance abuse being a medical condition.
17:02:23 2015/02/06
(GMT -0500)

Patron: ok awesome
17:03:30 2015/02/06
(GMT -0500)

Librarian: You may want to look for things like the actual medical treatments people receive to overcome their addictions (i.e. methadone) or maybe look to see if any of the articles are about the concurrent medical conditions people have while they suffer from substance abuse (like chronic pain).
17:03:43 2015/02/06
(GMT -0500)

Librarian: I do have to sign off to go home for the evening...
17:04:01 2015/02/06
(GMT -0500)

Patron: by thanks
17:04:13 2015/02/06
(GMT -0500)

Librarian: Will this be enough of a start for you.. get you through the weekend?
17:04:14 2015/02/06
(GMT -0500)

Patron: hopefully
17:04:26 2015/02/06
(GMT -0500)

Librarian: Ok, well if not, this service is 24 hours... I'm just going home.. but other librarians are coming on.
17:04:45 2015/02/06
(GMT -0500)

Patron: have a great weekend
17:04:56 2015/02/06
(GMT -0500)

Librarian: You can tell them what you've done and what we've talked about and they can continue to help you.
17:04:58 2015/02/06
(GMT -0500)

Librarian: You as well!
17:05:03 2015/02/06
(GMT -0500)

Librarian: You're doing great work! It's just hard....
17:05:12 2015/02/06
(GMT -0500)

Patron: that is for sure
17:05:28 2015/02/06
(GMT -0500)

Patron: thank you again
17:05:34 2015/02/06
(GMT -0500)

Librarian: You're welcome!
17:05:40 2015/02/06
(GMT -0500)

Librarian: Thanks for using our service!
17:05:45 2015/02/06
(GMT -0500)

Librarian: Librarian ended chat session.
17:05:47 2015/02/06
(GMT -0500)

Librarian: Note: Set Resolution: Followup By Patron's Library
17:05:49 2015/02/06
(GMT -0500)

Librarian: Referred from: Chat Transcript to Shared Followup
17:05:49 2015/02/06
(GMT -0500)