

Michigan Virtual Reference Service Collaborative

Research Help Now 11th Annual Meeting April 17, 2015 Agenda

8:30am - 9:00am	Registration/Breakfast (30 min)
9:00am - 9:05am	Welcome (5 min) Sandy McCarthy, Washtenaw Community College
9:05am - 9:50am	QuestionPoint What's Changing, What's New (45 min) Wren Spangler, 24/7 Cooperative Coordinator and Lauri McIntosh, Product and Services Consultant
9:50am - 10:20am	RSS Virtual Reference Companion (30 min) Christine Tobias, Michigan State University and Laura Friesen, University of Michigan – Flint
10:20am - 10:35am	Break (15 min)
10:35am - 10:45am	Best Transcript Award (10 min) Cynthia Simpson, Lawrence Technological University
10:45am - 11:25am	Best Transcript Award Panel Discussion (40 min) Suzanne Bernsten, Lansing Community College Lisa Klopfer, Eastern Michigan University Jim Ratliff, Kalamazoo Valley Community College Suzanne Sawyer, Lansing Community College Bobby Smiley, Michigan State University
11:25am - 11:45am	Reports (20 min) Sara Memmott, Eastern Michigan University
11:45am – 12:05pm	Updates -- QP features/ Manual / Fall manager meeting Sandy McCarthy
12:05pm	Question & Answer (10 min)
12:15pm - 1:30pm	Lunch and Networking - Feedback Form