

Transcript 2

Question Detail: 10946493

Patron: <@gmail.com>

Assigned: Kelly Frost

Wait Time: 11

Language: English

Status:

Received: 10:22:31 2015/11/19 (GMT -0500)

Session

Time: 3324

Referred by:

SAINT

CLAIR

CNTY

COMM

COL

(Mich_A)

Assigned: Assigned

Question: [10946493] Qwidget: where is the article

Referer: <http://search.proquest.com/familyhealth/widget/externalwidgetpage/0?accountid=41091>

Browser/OS: Mozilla/5.0 (Windows NT 6.1) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/46.0.2490.86 Safari/537.36

Cobrowse: No

IP Address: 64.199.25.9

Question History

Patron:

10:22:31 2015/11/19 (GMT -0500)

Qwidget: where is the article

Note 1:

10:22:31 2015/11/19 (GMT -0500)

Patron's screen name: Library Patron

Patron:

10:22:31 2015/11/19 (GMT -0500)

Patron has added an email address.

Librarian 1:

10:22:42 2015/11/19 (GMT -0500)

Librarian 'KellyKellogg' has joined the session.

Librarian 1:

10:23:03 2015/11/19 (GMT -0500)

Hi I'm Kelly, helping your library.

Librarian 1:

10:23:10 2015/11/19 (GMT -0500)

What type of article are you looking for?

Patron:

10:23:16 2015/11/19 (GMT -0500)

hello :)

Patron:

10:23:38 2015/11/19 (GMT -0500)

Its called ProQuest Family Health

Librarian 1:

10:24:03 2015/11/19 (GMT -0500)

Is that the name of the article or is that a database, a place where you can go to find articles?

Patron:

10:24:32 2015/11/19 (GMT -0500)

the database is called Family Health

Librarian 1:

10:25:05 2015/11/19 (GMT -0500)

Let me see if I can find it--I see several ProQuest databases

Librarian 1:

10:25:15 2015/11/19 (GMT -0500)

Found it!

Librarian 1: So if you start at the library's homepage

3/1/2016 Print View

<http://www.questionpoint.org/crs/html/printview.html> 2/8

10:25:25 2015/11/19 (GMT -0500)

Patron:

10:25:38 2015/11/19 (GMT -0500)

yes!

Librarian 1:

10:25:50 2015/11/19 (GMT -0500)

And then click A-Z List of Databases

Librarian 1:

10:25:57 2015/11/19 (GMT -0500)

That is right under the big search box

Patron:

10:26:00 2015/11/19 (GMT -0500)

okay then what

Librarian 1:

10:26:26 2015/11/19 (GMT -0500)

Then you can search by the name of the database

Librarian 1:

10:26:31 2015/11/19 (GMT -0500)

or click "F"

Patron:

10:26:41 2015/11/19 (GMT -0500)

yes

Librarian 1:

10:26:53 2015/11/19 (GMT -0500)

Do you see Family Health?

Patron:

10:28:39 2015/11/19 (GMT -0500)

after i click on it, it brings me to a website but there is no article

Librarian 1:

10:28:43 2015/11/19 (GMT -0500)

Were you able to login?

Librarian 1:

10:28:50 2015/11/19 (GMT -0500)

It should ask you to login?

Patron:

10:29:17 2015/11/19 (GMT -0500)

yes im logged in

Librarian 1:

10:29:20 2015/11/19 (GMT -0500)

Or maybe do you see the database homescreen--Proquest Family Helath?

Librarian 1:

10:29:29 2015/11/19 (GMT -0500)

Ok, that's great--from here you can search for articles

Librarian 1:

10:29:44 2015/11/19 (GMT -0500)

Is there a particular type of article you are looking for?

Patron:

10:30:26 2015/11/19 (GMT -0500)

i found the search! thank you. Yes :) any article on food and nutrition

Librarian 1:

10:31:05 2015/11/19 (GMT -0500)

Great! type in food and nutrition and lots of articles should come up

Librarian 1:

10:31:56 2015/11/19 (GMT -0500)

If you click the Full Text box you will see the articles you can view and access easily

Librarian 1:

10:32:51 2015/11/19 (GMT -0500)

On the left hand side there are lots of ways to filter your search--since it found a lot of articles.

Patron:

10:33:06 2015/11/19 (GMT -0500)

100,000! thats awesome :) im trying to find one that relates to fast food

Librarian 1:

10:33:12 2015/11/19 (GMT -0500)

You may want to filter by date (there's a slider bar and some boxes)

Librarian 1:

10:33:59 2015/11/19 (GMT -0500)

I'd add that word to your search--maybe try nutrition and "fast food"

Librarian 1: putting quotes around "fast food" will keep that together as a term

3/1/2016 Print View

<http://www.questionpoint.org/crs/html/printview.html> 3/8

10:34:18 2015/11/19 (GMT -0500)

Patron:

10:35:27 2015/11/19 (GMT -0500)

yes, that helped :)

Librarian 1:

10:35:40 2015/11/19 (GMT -0500)

When you do that search you may notices some "Related Searches" under the search box--these will search using a more specific "subject search"

Librarian 1:

10:35:51 2015/11/19 (GMT -0500)

You'll get fewer articles, but they'll be more on target

Patron:

10:36:24 2015/11/19 (GMT -0500)

i found one article. it will work for the paper and i still need one more

Librarian 1:

10:36:47 2015/11/19 (GMT -0500)

Great--did you see how to open, print and cite it?

Patron:

10:37:34 2015/11/19 (GMT -0500)

i need to take some quotes out and then i need to cite it for my paper

Librarian 1:

10:38:14 2015/11/19 (GMT -0500)

You might want to read through it as well--that way you don't take a quote out of context.

Patron:

10:38:40 2015/11/19 (GMT -0500)

I did, it didnt fit it as well as i thought it would

Librarian 1:

10:39:14 2015/11/19 (GMT -0500)

There were lots of other articles if you need to find another.

Librarian 1:

10:39:59 2015/11/19 (GMT -0500)

Do you need help with knowing how to cite?

Patron:

10:40:33 2015/11/19 (GMT -0500)

is that okay? i never really under stood.

Patron:

10:40:53 2015/11/19 (GMT -0500)

i was going to use a website, but i dont know if i should trust it

Librarian 1:

10:41:55 2015/11/19 (GMT -0500)

The articles you find through the library's databases have already

been published so there is one level of trust that we can have

Librarian 1:

10:42:20 2015/11/19 (GMT -0500)

Websites can be trust worthy, it just depends.

Patron:

10:42:36 2015/11/19 (GMT -0500)

i meant I was going to use a website that sites things for free.

Patron:

10:42:48 2015/11/19 (GMT -0500)

its called knightcite.com

Librarian 1:

10:42:59 2015/11/19 (GMT -0500)

That one is fairly good

Patron:

10:43:04 2015/11/19 (GMT -0500)

my colleges writing center refered me to it

Librarian 1:

10:43:22 2015/11/19 (GMT -0500)

The online citation tools are only as good as the information you put into it

Patron:

10:43:40 2015/11/19 (GMT -0500)

i understand that there is a way to get it right on the library website?

Librarian 1:

10:43:43 2015/11/19 (GMT -0500)

If you are using an article from the database it will automatically create citations too

Patron:

10:44:00 2015/11/19 (GMT -0500)

thats cool :)

3/1/2016 Print View

<http://www.questionpoint.org/crs/html/printview.html> 4/8

Patron:

10:44:08 2015/11/19 (GMT -0500)

where can i find those?

Librarian 1:

10:44:15 2015/11/19 (GMT -0500)

So for database articles, thats the way to go

Librarian 1:

10:44:22 2015/11/19 (GMT -0500)

Click on an article title

Librarian 1:

10:44:31 2015/11/19 (GMT -0500)

and you should see tools on the right

Librarian 1:

10:44:47 2015/11/19 (GMT -0500)

Do you still have the database open?

Patron:

10:45:24 2015/11/19 (GMT -0500)

yes i do, im still putting the quote into my paper

Librarian 1:

10:46:07 2015/11/19 (GMT -0500)

So you are typing the author's words into your paper with quotation marks around it, correct?

Patron:

10:46:42 2015/11/19 (GMT -0500)

Yes :) do i put his last name in parenthesis at the end of the quote too?

Librarian 1:

10:46:56 2015/11/19 (GMT -0500)

Which citation style are you using APA? MLA?

Patron:

10:47:07 2015/11/19 (GMT -0500)

MLA

Librarian 1:

10:47:34 2015/11/19 (GMT -0500)

Yes. You'll finish the quote" (Bigsley 5).

Patron:

10:47:52 2015/11/19 (GMT -0500)

what is the 5 for?

Librarian 1:

10:47:58 2015/11/19 (GMT -0500)

If the author's last name was bigley and the quote was from page 5

Librarian 1:

10:48:15 2015/11/19 (GMT -0500)

The article you found, does it have a PDF?

Patron:

10:48:46 2015/11/19 (GMT -0500)

yes

Librarian 1:

10:49:05 2015/11/19 (GMT -0500)

Open that and determine which page your quote comes from

Librarian 1:

10:49:25 2015/11/19 (GMT -0500)

Could you tell me the name of the article--so I can look at the same one

Patron:

10:50:02 2015/11/19 (GMT -0500)

FOOD FRIGHT! still in ProQuest Family health

Librarian 1:

10:50:21 2015/11/19 (GMT -0500)

Perfect--were you able to open the PDF?

Patron:

10:51:52 2015/11/19 (GMT -0500)

i dont want to download it onto a computer that isnt mine :/ is there another way to open it?

Librarian 1:

10:51:58 2015/11/19 (GMT -0500)

It's by Adams?

Patron:

10:52:09 2015/11/19 (GMT -0500)

oh wait!! i got it open

Librarian 1: The PDF will be a very small file--that's the 3/1/2016 Print View

<http://www.questionpoint.org/crs/html/printview.html> 5/8

10:52:14 2015/11/19 (GMT -0500)

Patron:

10:52:16 2015/11/19 (GMT -0500)

yes

Librarian 1:

10:52:20 2015/11/19 (GMT -0500)

great

Librarian 1:

10:52:55 2015/11/19 (GMT -0500)

It looks like its only 2 pages so it will either be 12 or 13

Patron:

10:53:19 2015/11/19 (GMT -0500)

its on the first page of the PDF but it says 12, should i say that?

Librarian 1:

10:53:43 2015/11/19 (GMT -0500)

Yes (Adams 12).

Librarian 1:

10:53:55 2015/11/19 (GMT -0500)

Notice the period goes after the parenthesis

Patron:

10:54:37 2015/11/19 (GMT -0500)

should there be a period in the quote?

Librarian 1:

10:54:59 2015/11/19 (GMT -0500)

If you only took one sentence then no.

Librarian 1:

10:55:04 2015/11/19 (GMT -0500)

How much did you quote?

Patron:

10:55:34 2015/11/19 (GMT -0500)

one sentence.

Librarian 1:

10:55:58 2015/11/19 (GMT -0500)

Then no. The period for the sentence will come at the end of the parenthesis

Librarian 1:

10:56:11 2015/11/19 (GMT -0500)

Here's a page from the Purdue OWL:

<https://owl.english.purdue.edu/owl/resource/747/02/>

Patron:

10:56:33 2015/11/19 (GMT -0500)

oh, :) thank you.

Librarian 1:

10:56:52 2015/11/19 (GMT -0500)

So are you good with the in-text citation?

Librarian 1:

10:57:01 2015/11/19 (GMT -0500)

The next part is the Works Cited citation

Patron:

10:57:25 2015/11/19 (GMT -0500)

yes, thank you :) how do i do that part?

Librarian 1:

10:57:25 2015/11/19 (GMT -0500)

This contains all the information about the article so your reader knows how to find it again.

Patron:

10:57:34 2015/11/19 (GMT -0500)

can i use knightcite?

Librarian 1:

10:57:48 2015/11/19 (GMT -0500)

You can, but much easier to use the database

Librarian 1:

10:58:04 2015/11/19 (GMT -0500)

Do you see the " symbol on the right hand side of the page

Patron:

10:58:06 2015/11/19 (GMT -0500)

all right how do i do that

Patron:

10:58:08 2015/11/19 (GMT -0500)

?

Librarian 1: After you have opened the article . . .

3/1/2016 Print View

<http://www.questionpoint.org/crs/html/printview.html> 6/8

10:58:17 2015/11/19 (GMT -0500)

Patron:

10:58:25 2015/11/19 (GMT -0500)

what symbol?

Patron:

10:58:34 2015/11/19 (GMT -0500)

ohhhhhh

Librarian 1:

10:58:34 2015/11/19 (GMT -0500)

the quote symbol

Patron:

10:58:36 2015/11/19 (GMT -0500)

yeah

Librarian 1:

10:58:45 2015/11/19 (GMT -0500)

It should be under a blue Download button

Librarian 1:

10:58:54 2015/11/19 (GMT -0500)

It says Cite

Librarian 1:

10:59:12 2015/11/19 (GMT -0500)

Click that and then you need to change the APA to MLA

Patron:

10:59:36 2015/11/19 (GMT -0500)

yep. and i can just pu that right on the works cited page?

Librarian 1:

10:59:51 2015/11/19 (GMT -0500)

You changed to MLA?

Patron:

10:59:58 2015/11/19 (GMT -0500)

yes

Librarian 1:

11:00:12 2015/11/19 (GMT -0500)

Works Cited Adams, Jacqueline. "FOOD FRIGHT!" Science World Sep 15 2014: 12-3. ProQuest. Web. 19 Nov. 2015 .

Librarian 1:

11:00:23 2015/11/19 (GMT -0500)

That can be pasted into your paper

Patron:

11:00:32 2015/11/19 (GMT -0500)

and where do i put the hanging indent?

Librarian 1:

11:00:39 2015/11/19 (GMT -0500)

There are a few things you'll need to double-check and fix

Patron:

11:00:53 2015/11/19 (GMT -0500)

the paper is on a different computer

Librarian 1:

11:01:15 2015/11/19 (GMT -0500)

This looks like it's only one line, but you can do a hanging indent by highlighting the citation and clicking CTRL T

Librarian 1:

11:01:35 2015/11/19 (GMT -0500)

You can retype the citation or copy and paste it into an email

Patron:

11:02:44 2015/11/19 (GMT -0500)

im going to retype it

Librarian 1:

11:02:44 2015/11/19 (GMT -0500)

I'm sending a page from the Purdue OWL that will show what needs to be in italics

Librarian 1:

11:02:46 2015/11/19 (GMT -0500)

<https://owl.english.purdue.edu/owl/resource/747/08/>

Librarian 1:

11:03:10 2015/11/19 (GMT -0500)

Basically Science World and ProQuest should be in italics

Librarian 1:

11:03:32 2015/11/19 (GMT -0500)

Also Food Fright! should be capitalized normally. You don't want to shout it :)

Librarian 1: When you exit this chat session you'll get an email of this transcript
3/1/2016 Print View

<http://www.questionpoint.org/crs/html/printview.html> 7/8

11:04:03 2015/11/19 (GMT -0500) with all the links and your citation.

Patron:

11:04:23 2015/11/19 (GMT -0500)

right. okay. and if it does word wrap, you said to high light it and push CTRL T

Patron:

11:04:40 2015/11/19 (GMT -0500)

thank you for helping me

Librarian 1:

11:04:45 2015/11/19 (GMT -0500)

Yes, it will wrap if you do it that way

Librarian 1:

11:05:09 2015/11/19 (GMT -0500)

Here's a link to your library's page on doing MLA

<http://esearch.sc4.edu/c.php?g=122194&p=797920>

Librarian 1:

11:05:26 2015/11/19 (GMT -0500)

There's a link to KniteCite --which is great if you don't have the database tools

Patron:

11:06:00 2015/11/19 (GMT -0500)

cool!!! it worked!

Librarian 1:

11:06:04 2015/11/19 (GMT -0500)

Like for websites or books--but citation isn't rocket science, you just need to pay attention to details.

Librarian 1:

11:06:12 2015/11/19 (GMT -0500)

Great!

Librarian 1:

11:06:20 2015/11/19 (GMT -0500)

Can I help with anything else/

Patron:

11:07:11 2015/11/19 (GMT -0500)

nope! thank you so much!. can i ask which library your from?

Librarian 1:

11:07:26 2015/11/19 (GMT -0500)

Kellogg Community College in Battle Creek

Librarian 1:

11:07:37 2015/11/19 (GMT -0500)

Although today I'm working from home in Kalamazoo :)

Patron:

11:08:18 2015/11/19 (GMT -0500)

My boyfriend goes to Western!! i was in Kalamazoo two weeks ago.
thats cool

Patron:

11:08:33 2015/11/19 (GMT -0500)

Kellogg like the cereal?

Librarian 1:

11:08:37 2015/11/19 (GMT -0500)

Its a great little city.

Librarian 1:

11:08:52 2015/11/19 (GMT -0500)

Exactly we're called Cornflake U :)

Patron:

11:09:26 2015/11/19 (GMT -0500)

thats funny. what do you specialize in? (degree wise?)

Librarian 1:

11:09:31 2015/11/19 (GMT -0500)

We're about 45 mintutes from Kzoo--lots of our students end up at Western.

Librarian 1:

11:09:55 2015/11/19 (GMT -0500)

I'm a general librarian (masters) but I work with nursing, english, history, and social science students

Librarian 1:

11:10:16 2015/11/19 (GMT -0500)

We librarians are usually fairly generalist (especially those of us at the community college)

Librarian 1:

11:11:04 2015/11/19 (GMT -0500)

I was an English major in college.

Patron:

11:11:05 2015/11/19 (GMT -0500)

My mom is going fo her Librarian degree:) I love all librarians i meet!
you are all usually so nice. maybe i should be one. im still undecided

3/1/2016 Print View

<http://www.questionpoint.org/crs/html/printview.html> 8/8

Patron:

11:11:21 2015/11/19 (GMT -0500)

I dont like English class

Librarian 1:

11:11:21 2015/11/19 (GMT -0500)

Great career!

Patron:

11:11:50 2015/11/19 (GMT -0500)

what is required for it?

Librarian 1:

11:12:40 2015/11/19 (GMT -0500)

Bachelors and then Masters

Patron:

11:12:59 2015/11/19 (GMT -0500)

thats a lot of work :)

Librarian 1:

11:13:13 2015/11/19 (GMT -0500)

It is . . .

Patron:

11:13:41 2015/11/19 (GMT -0500)

well congratulations on getting there

Librarian 1:

11:13:55 2015/11/19 (GMT -0500)

Thanks! I've actually got to run

Librarian 1:

11:14:03 2015/11/19 (GMT -0500)

Nice chatting, good luck with your paper

Patron:

11:14:13 2015/11/19 (GMT -0500)

me too paper was due at 10:30

Patron:

11:14:31 2015/11/19 (GMT -0500)

thank you! good luck with the library stuff

Librarian 1:

11:14:33 2015/11/19 (GMT -0500)

Run!

Librarian 1:

11:14:36 2015/11/19 (GMT -0500)

:)

Librarian 1:

11:14:56 2015/11/19 (GMT -0500)

Bye! Thank you for using Research Help Now, tell your friends!

Patron:

11:15:04 2015/11/19 (GMT -0500)

will do

Librarian 1:

11:15:15 2015/11/19 (GMT -0500)

You may close the session when you are ready by clicking the X in the in the corner of your chat box.

Patron:

11:15:28 2015/11/19 (GMT -0500)

Patron ended chat session.

Librarian 1:

11:15:29 2015/11/19 (GMT -0500)

You'll receive a transcript of this session, with all the links.

Note 1:

11:17:57 2015/11/19 (GMT -0500)

Set Resolution: Answered